

# Top Managed IT Service Providers




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## List of the Best Managed IT Service Providers

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<div><div><i>IT Services since '94</i></div><div>U.S. IT Support from Techs with 10+ Yrs Experience - LME Services is a mid-sized IT Services Company provided top-rated IT support since 1994 Because of the hi ...</div><div><div><div><div></div></div><div>100% IT Services</div></div><div><div><div></div></div><div>\$150 - \$199 / hr</div></div><div><div><div></div></div><div>&lt;10</div></div><div><div><div></div></div><div>United States, Hoffman Estates</div></div></div></div>	<div><div>VIEW PROFILE</div><div>CASE STUDIES: 1</div></div>
<div><div></div><div><div>USWired Inc.</div><div>5.0 ★★★★★</div></div></div>	<div>VISIT WEBSITE</div>
<div><div><i>Doing IT Right The First Time</i></div><div>USWired is a leading provider of IT services and solutions for small to medium-sized businesses, large enterprises, and government entities in San Jose and the ...</div><div><div><div><div></div></div><div>100% IT Services</div></div><div><div><div></div></div><div>\$100 - \$149 / hr</div></div><div><div><div></div></div><div>10 - 49</div></div><div><div><div></div></div><div>United States, Campbell</div></div></div></div>	<div><div>VIEW PROFILE</div><div>CASE STUDIES: 5</div></div>
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<div><div><i>Smplfy unlocks expertise for business solutions through IT Staffing. Our specialization spans Talents on Demand, Dedicated Engineering Teams, High-End IT Consul ...</i></div><div><div><div><div></div></div><div>100% IT Services</div></div><div><div><div></div></div><div>\$50 - \$99 / hr</div></div><div><div><div></div></div><div>10 - 49</div></div><div><div><div></div></div><div>Estonia, Tallinn</div></div></div></div>	<div><div>VIEW PROFILE</div><div>CASE STUDIES: 5</div></div>



## Flutterflowdevs

5.0 ★★★★★

VISIT WEBSITE

Get the facility to hire the best flutterflow experts in the USA at the best market prices. You will get expert and experienced flutterflow developers.FlutterFI ...

VIEW PROFILE

100% IT Services



<\$20 / hr



10 - 49



United States, Laredo



## TechnoBrains

5.0 ★★★★★

VISIT WEBSITE

*Your Project Delivers the Change*

TechnoBrains is a visionary software development company specializing in developing bespoke software solutions and offering skilled developers for hire via our ...

VIEW PROFILE

100% IT Services



\$20 - \$29 / hr



50 - 99



United States, San Francisco



## Iterasec

5.0 ★★★★★

VISIT WEBSITE

*Your pragmatic cybersecurity partner*

In 2019 we founded Iterasec with a vision to support tech and engineering companies with holistic security services: addressing software/product security, organ ...

VIEW PROFILE

100% IT Services



\$50 - \$99 / hr



10 - 49



Poland, Rzeszów



## IT Geeks

5.0 ★★★★★

VISIT WEBSITE

*Hire Shopify Developers | Development Agency*

IT-Geeks is the most reliable Shopify development company in the business. With over 5,000 completed projects, we know how to create custom eCommerce stores tha ...

VIEW PROFILE

100% IT Services



<\$20 / hr



250 - 999



United States, Salt Lake City



## Squadkin Technologies Pvt Ltd

5.0 ★★★★★

VISIT WEBSITE

*Shopify & Web Development Company*

Using our expert Shopify development services, you may improve your online business. To improve your e-commerce platform, our committed team creates customized ...

VIEW PROFILE

100% IT Services



\$30 - \$49 / hr



10 - 49



India, Ahmedabad



## ITExpert

5.0 ★★★★★

[VISIT WEBSITE](#)

### Find Your Top Tech Talent

Our IT recruiting agency has been operating on the market since 2015. We help find IT specialists for companies in the US, Canada, the UK, Mexico, Brazil, Israel ...

90% IT Services \$30 - \$49 / hr 10 - 49 Ukraine, Kiev

[VIEW PROFILE](#)

## CloudTech24

5.0 ★★★★★

[VISIT WEBSITE](#)

### AWARD WINNING MANAGED IT SUPPORT PROVIDER

AWARD WINNING MANAGED IT SUPPORT PROVIDER, WITH SUPER-FAST RESPONSE & EMBEDDED CYBERSECURITY MONITORING TO PROTECT YOUR BUSINESS

71% IT Services \$100 - \$149 / hr 10 - 49 United Kingdom, London

[VIEW PROFILE](#)

## Vodworks

5.0 ★★★★★

[VISIT WEBSITE](#)

### Solving Your Technology Puzzles

We are a global provider of end-to-end software development services. We help clients across the world use modern technology to transform challenges into lastin ...

70% IT Services \$100 - \$149 / hr 100 - 249 United Kingdom, London

[VIEW PROFILE](#)

## Happy Team

5.0 ★★★★★

[VISIT WEBSITE](#)

### Hire an experienced team of IT experts!

Happy Team provides high-quality software solutions for various industries, including eMobility, logistics, and eCommerce. The highly trained engineers on our ...

50% IT Services \$50 - \$99 / hr 50 - 99 Poland, Łódź

[VIEW PROFILE](#)

## Lengin

5.0 ★★★★★

[VISIT WEBSITE](#)

### JavaScript Software Development Company

Lengin is an award-winning JavaScript software development company with more than 50 dedicated specialists across the USA and Europe. Thanks to our exceptional ...

50% IT Services \$30 - \$49 / hr 50 - 99 Estonia, Tallinn

[VIEW PROFILE](#)



## Tateeda GLOBAL

5.0 ★★★★★

[VISIT WEBSITE](#)

TATEEDA has vast experience in building custom software systems for US healthcare and biotech organizations. We'll be happy to invest our expertise and technica ...

[VIEW PROFILE](#)

50% IT Services



\$20 - \$29 / hr



50 - 99



United States, San Diego



## DevsData Tech Talent LLC

5.0 ★★★★★

[VISIT WEBSITE](#)

*\* For demanding clients and challenging projects*

We are a Premium Tech Recruitment agency specializing in challenging projects. Extensive vetting process of the candidates and very high clients' satisfaction r ...

[VIEW PROFILE](#)

40% IT Services



\$50 - \$99 / hr



10 - 49



United States, New York

[CASE STUDIES: 6](#)



## VT Labs

5.0 ★★★★★

[VISIT WEBSITE](#)

*eCommerce software development company*

VT Labs is an ecommerce software development company with a visionary approach. As certified Shopify Partners, they have secured a position among the top 3 Shop ...

[VIEW PROFILE](#)

40% IT Services



\$50 - \$99 / hr



10 - 49



United States, San Francisco

[CASE STUDIES: 1](#)



## OmiSoft

5.0 ★★★★★

[VISIT WEBSITE](#)

*Enterprise or start-up, hurry up to make your app!*

OmiSoft is a reliable tech partner that provides custom solutions to help businesses optimize and scale their operations. With a team of experienced professiona ...

[VIEW PROFILE](#)

40% IT Services



<\$20 / hr



10 - 49



Estonia, Tallinn



## Berezha Security Group

5.0 ★★★★★

[VISIT WEBSITE](#)

Berezha Security Group is a cybersecurity consulting firm specializing in all aspects of application security, network and social engineering penetration testin ...

[VIEW PROFILE](#)

40% IT Services



\$30 - \$49 / hr



10 - 49



Ukraine, Kyiv



**Quema**  
5.0 ★★★★★

VISIT WEBSITE

*Your infrastructure is our responsibility*

We know for sure that the process of scaling is always a challenge, therefore we are always in touch with our clients: since the moment of infrastructure audit, ...

VIEW PROFILE

33% IT Services \$50 - \$99 / hr 10 - 49 Estonia, Tallinn

CASE STUDIES: 1



**Blue Ocean Global Technology**  
5.0 ★★★★★

VISIT WEBSITE

We are a New York-based online reputation, review management and digital marketing agency. Blue Ocean Global Technology is a team of global professionals commit ...

VIEW PROFILE

33% IT Services \$100 - \$149 / hr 50 - 99 United States, New York



**LeverX**  
5.0 ★★★★★

VISIT WEBSITE

*Innovate Today To Lead Tomorrow*

LeverX is an international company and a global system integrator that specializes in SAP implementation and customization. For over 20 years, it has been susta ...

VIEW PROFILE

30% IT Services \$50 - \$99 / hr 1000+ United States, Miami

CASE STUDIES: 31



**Ensitech**  
5.0 ★★★★★

VISIT WEBSITE

*Trusted Nearshore Expertise & Reliable Solutions*

Ensitech is your trusted nearshore partner for software development and IT staff augmentation, with 20+ years of experience. We help companies accelerate projec ...

VIEW PROFILE

30% IT Services \$30 - \$49 / hr 100 - 249 Mexico, Monterrey



**Softellar**  
5.0 ★★★★★

VISIT WEBSITE

*Driven To Enhance Your Digital Experience*

Softellar is a EU-based IT staff augmentation & custom software development company. We are passionate about delivering high-quality solutions, exceptional serv ...

VIEW PROFILE

30% IT Services \$50 - \$99 / hr 10 - 49 Poland, Warsaw



## Testrig Technologies

5.0 ★★★★★

VISIT WEBSITE

*Deliver Quality Software Testing Services*

Since 2015, Testrig Technologies has been a trusted leader in software testing, specializing in end-to-end manual and automation testing for clients across the ...

VIEW PROFILE

30% IT Services \$20 - \$29 / hr 50 - 99 United States, Dallas



## Wegotcode

5.0 ★★★★★

VISIT WEBSITE

WeGotCode: Atlanta's Custom Software Development Experts. WeGotCode builds lasting client partnerships through high-quality software solutions and technologic ...

VIEW PROFILE

30% IT Services \$100 - \$149 / hr 10 - 49 India, Canton



## Compoze Labs

5.0 ★★★★★

VISIT WEBSITE

*Connect Everything*

At Compoze Labs, we believe that every company has the potential to be great. We design and deliver integrations that connect an entire tech ecosystem toward tr ...

VIEW PROFILE

25% IT Services \$150 - \$199 / hr 50 - 99 United States, Minneapolis

CASE STUDIES: 5



## .K.I.S.S. Software

5.0 ★★★★★

VISIT WEBSITE

*Keep IT Services Simple*

We design, develop and promote the best software solutions. Specializing in the digital sphere, our expertise spans web/mobile and blockchain technologies. We a ...

VIEW PROFILE

20% IT Services \$20 - \$29 / hr 10 - 49 Ukraine, Kiev

CASE STUDIES: 3



## Blurify

5.0 ★★★★★

VISIT WEBSITE

*Software Solutions for Tomorrow*

At Blurify, we are experts in web and mobile app development with a niche focus on the iGaming industry. Since 2015, we have been creating custom software solut ...

VIEW PROFILE

20% IT Services \$50 - \$99 / hr 10 - 49 Poland, Wrocław

CASE STUDIES: 1



## DecodeUp (P) Limited

5.0 ★★★★★

VISIT WEBSITE

*digital solutions to drive global growth*

DecodeUp Technology is a multi-award-winning website development and Mobile Application Development Company in India. Regarding all-sized enterprises, adapt the ...

VIEW PROFILE

20% IT Services \$20 - \$29 / hr 50 - 99 India, Surat



## Cogtix Solutions

5.0 ★★★★★

VISIT WEBSITE

*Your Trusted Technology Partner For Success*

**Your Trusted Technology Partner For Success** Cogtix is a technology consulting company focused on software development and analytics with a mission to help comp ...

VIEW PROFILE

20% IT Services \$20 - \$29 / hr 10 - 49 United States, New York City



## Trident Spark

5.0 ★★★★★

VISIT WEBSITE

*We Elevate Idea to the Next Level!*

Trident Spark is focused on finding & creating solutions for all levels of business. The company offers a unique mix of software products, consulting services, ...

VIEW PROFILE

20% IT Services <\$20 / hr 10 - 49 India, Indore



## EVNE Developers

5.0 ★★★★★

VISIT WEBSITE

*Impressive Experience*

Meet EVNE Developers, the creators cut out specifically for venturing software businesses. Unlike simply focusing on just building software we aim at creating p ...

VIEW PROFILE

20% IT Services \$30 - \$49 / hr 10 - 49 Estonia, Tallinn



## Master Infotech

5.0 ★★★★★

VISIT WEBSITE

*Master Infotech*

We are a full-fledged IT Services Company invading new possibilities and reshaping the technology-driven generation. We at Master Infotech strongly believe in b ...

VIEW PROFILE

20% IT Services \$20 - \$29 / hr 50 - 99 India, Mohali



## Imaginovation

5.0 ★★★★★

VISIT WEBSITE

*Delivering tailor-made software solutions*

Imaginovation is an award-winning technology company that started with the simple Craigslist ad. We build enterprise-level web and mobile applications, IoT, AI, ...

VIEW PROFILE

20% IT Services \$50 - \$99 / hr 10 - 49 United States, Raleigh



## DYNEVO Group

5.0 ★★★★★

VISIT WEBSITE

*Your needs - our skills*

Dynevo is a reputable software development company with over 8 years of industry experience and a track record of successfully completing 75+ projects. Our miss ...

VIEW PROFILE

20% IT Services \$20 - \$29 / hr 50 - 99 Poland, Warsaw

CASE STUDIES: 25



## InData Labs

5.0 ★★★★★

VISIT WEBSITE

*Big on Data Science & AI*

InData Labs is a high-quality provider of Big Data and Artificial Intelligence services tailored to the unique and challenging requirements of their Clients. T ...

VIEW PROFILE

20% IT Services \$50 - \$99 / hr 100 - 249 Cyprus, Nicosia

CASE STUDIES: 17



## Finoit

5.0 ★★★★★

VISIT WEBSITE

*Full-service Software Development Company*

We are a full-service software development agency for startups and SMBs. We build Software Products, Mobile Apps, IoT, and AI and ML products that help busine ...

VIEW PROFILE

20% IT Services \$20 - \$29 / hr 100 - 249 United States, Irving

CASE STUDIES: 13



## Intellectsoft

5.0 ★★★★★

VISIT WEBSITE

Intellectsoft is a global digital transformation consultancy that accelerates technology adoption, solves complex digital challenges, and drives innovation. Rec ...

VIEW PROFILE

20% IT Services \$50 - \$99 / hr 250 - 999 United States, New York

CASE STUDIES: 10





## Peppernode

5.0 ★★★★★

[VISIT WEBSITE](#)

*Get custom software crafted with passion*

We offer custom software development services to help Startups and SMBs deliver innovative products and digitize existing businesses with precise planning, hone ...

[VIEW PROFILE](#)

15% IT Services \$30 - \$49 / hr 10 - 49 Estonia, Tallinn

[CASE STUDIES: 8](#)



## SOFTSHARK

5.0 ★★★★★

[VISIT WEBSITE](#)

We are a dynamic software development company with an innovative approach at the core of our operations. At SoftShark, we take pride in our ability to deliver p ...

[VIEW PROFILE](#)

20% IT Services \$30 - \$49 / hr 10 - 49 Armenia, Yerevan

[CASE STUDIES: 7](#)



## LoovaCloud

5.0 ★★★★★

[VISIT WEBSITE](#)

Loovacloud offers DevOps services for software development lifecycle and helps companies with product launch or migration to AWS. We deliver cloud infrastru ...

[VIEW PROFILE](#)

20% IT Services \$30 - \$49 / hr 10 - 49 Estonia, Tallinn

[CASE STUDIES: 3](#)



## Ingold Solutions GmbH

5.0 ★★★★★

[VISIT WEBSITE](#)

Ingold Solutions - Your certified Magento and web design agency in Berlin! We offer customized, powerful and cost-efficient e-commerce solutions for your compan ...

[VIEW PROFILE](#)

20% IT Services \$30 - \$49 / hr 50 - 99 Germany, Berlin

[CASE STUDIES: 4](#)



## CodeRiders

5.0 ★★★★★

[VISIT WEBSITE](#)

*Brains. Hands. Personalities.*

Custom software development made simple. Just like riding a bike. CodeRiders is a custom software development company with a variety of technology stacks, soft ...

[VIEW PROFILE](#)

20% IT Services \$30 - \$49 / hr 10 - 49 Armenia, Yerevan

[CASE STUDIES: 2](#)



**PLANEKS**  
5.0 ★★★★★

VISIT WEBSITE

*Python Web Development for SMBs and Startups*

PLANEKS is an offshore Python development and staff augmentation company. We work with Startups and SMEs worldwide to help them achieve their main goals: develo ...

20% IT Services

\$30 - \$49 / hr

10 - 49

Ukraine, Zaporizhzhia

VIEW PROFILE

CASE STUDIES: 2



**Webisoft**  
5.0 ★★★★★

VISIT WEBSITE

*#1 Software & Blockchain Development Company*

With more than a decade of technology development experience in software, web, mobile and SaaS. Now, we are among the leading agencies of blockchain development ...

20% IT Services

\$100 - \$149 / hr

10 - 49

Canada, Montreal

VIEW PROFILE

CASE STUDIES: 1



**Co-Ventech**  
5.0 ★★★★★

VISIT WEBSITE

Co-Ventech provides specialized services for tech companies and startups, focusing on Test Automation, Penetration Testing, Performance Testing, Quality Assuran ...

20% IT Services

\$20 - \$29 / hr

10 - 49

United States, Sheridan

VIEW PROFILE



**Kanerika Inc**  
5.0 ★★★★★

VISIT WEBSITE

Kanerika is a leading global consulting firm specializing in Artificial Intelligence, Machine Learning, Data Integration & Analytics, Data Governance, and Robot ...

20% IT Services

\$100 - \$149 / hr

250 - 999

United States, Austin

VIEW PROFILE



**Assured Technology Solutions**  
5.0 ★★★★★

VISIT WEBSITE

*Three rings and your talking to a tech!*

Assured Technology Solutions Managed IT Services for the Pacific Northwest Increase productivity, enhance network security and achieve the highest possible use ...

20% IT Services

\$150 - \$199 / hr

10 - 49

United States, Portland

VIEW PROFILE



**Smart Soft Team**  
5.0 ★★★★★

VISIT WEBSITE

SST

SST is an IT company that delivers software solutions for the digital transformation of business. We specialise in full-service software development with expert ...

VIEW PROFILE

20% IT Services



\$30 - \$49 / hr



50 - 99



Estonia, Tallinn



**Cloudester Software LLC**  
5.0 ★★★★★

VISIT WEBSITE

Founded in 2011, Cloudester is a bespoke Software Development Company to deliver fast, usable, high-performing, and secured mobile and web structures built to s ...

VIEW PROFILE

17% IT Services



\$30 - \$49 / hr



10 - 49



United States, New York

## Buyer's guide

With the technology landscape growing by the minute, the number of issues and crimes related to it also increases, from cybersecurity issues to loss of data to servers crashing. In fact, in 2022 alone, the number of phishing attacks [increased by 61%](#). When left unresolved, these issues could lead your business to the bankruptcy, among other things.

This is where a managed IT service provider comes in. Managed IT can help keep your tech systems running and protect your data. The fast-paced growth of the MSP market shows how more and more businesses today are realizing that MSPs are essential for their survival.

The question then is how do you find the best managed IT service provider for your business? This article will cover all you need to know about managed IT services, as well as a guide and list of top service providers to help you find the best one.

## Definition of Managed IT Services

First off, it's important to understand what managed IT services really entail. A managed IT service is an Information Technology (IT) task that a third-party contractor provides and delivers to the customer.

In a typical arrangement with a managed IT service provider, the MSP holds all the responsibility for the functionality of the equipment and the IT service, with the customer paying a monthly fee. Although managed IT service comes in different types, they share the same goal of lessening the customer's burden of maintaining IT and transferring it to a service provider.

The best-managed IT service providers are able to let customers benefit from predictable pricing and allow them to focus on the essential aspects of their core business instead of chores related to IT management.

There are different responsibilities included in managed IT services, such as:

- Monitoring and managing hardware and infrastructure remotely
- Configuring, monitoring and managing cloud services
- Security services which include monitoring, threat hunting, penetration testing or incident response
- Communications support

Traditionally, the break/fix model was used to approach managed fix services, which monitors the systems until they detect an issue that needs resolving. A lot of MSPs now take a more proactive approach to management and maintenance, which includes predictive maintenance and patch management.

Managed IT services also often get confused with cloud services. However, it's important to know the difference between the two.

Cloud services are software offerings that third-party vendors manage and deliver to customers on demand. In general, they include vendor management of data, application and platform services. However, they don't include management of the customer workload. Meanwhile, the top managed IT service providers typically have the cloud platform provided on which they can deliver their service.

## Benefits of Managed IT Services

Big corporations from around the world have made IT a priority. However, it's their high amounts of revenue that allow them to build first-class internal IT teams. This means that SMBs have to find a solution to fill that gap and level the playing field. Smart SMB owners know that leveraging managed IT services is the ideal option.

Here are several benefits of hiring a top-managed IT service provider.

### Benefit #1: Reduced IT costs

The best-managed IT service providers can help small businesses reap the benefits of IT support at a lesser cost compared to building their own internal team. Through a subscription-based model, SMBs are able to pay for the services they need when they need them, which allows them to scale and grow.

Internal budgeting and tracking expenses are also made a lot easier when managed IT services are contracted out to a third-party expert. Since MSP costs are generally fixed and consistent, small business owners can easily forecast their monthly, quarterly and yearly expenses. This allows them to focus more on business development and marketing.

### Benefit #1: Reliable service

Most business owners tend to forget that IT operations are also resource-intensive. With the skills of an MSP, clients are able to better benefit from the company's resources. With a top-managed IT service provider, clients are able to experience more dependable services with fewer interruptions.

Not to mention, clients are also able to benefit from having a dedicated IT professional. With internal teams, their focus may be split from having to balance different responsibilities. However, a third-party MSP can give clients the sole focus they need and deliver first-class service around the clock.

### Benefit #1: Leverage expert knowledge

MSPs come with a breadth of IT-related expertise. They possess professional knowledge on things such as industry compliance, effective cybersecurity policies and knowledge gained from real-world experiences.

To mitigate a client's risk, businesses need the knowledge that MSPs have on intricate cybersecurity and regulatory compliance. Since they're the go-to experts responsible for the managed IT support of the company, they are always up-to-date on the latest technologies, information and processes that allow the infrastructure to work efficiently and successfully.

## Types of Managed IT Services

For a business to make the most informed decision, it's important for them to be aware of the different types of managed IT services and how exactly they can benefit your business.

### End User Services

This type of service covers a wide range of offerings. However, they mostly revolve around the IT support channels and methods that a business has set in place for its customers and employees.

At the most basic level, this service includes a helpdesk solution handled by a team of agents that resolves technical issues experienced by users. These issues can range from basic mobile support to application upgrades to connection errors and other deskside IT services.

### On-site Services

On-site IT services are often called managed field services. This service involves a managed service provider who dispatches technicians to different locations to perform various IT tasks such as installing or repairing equipment, site surveys, wireless or cabling projects and more.

### Security Services

With cybercrime increasing every year, it's critical for a business to invest in managed security services. Partnering with a managed security service provider allows a business to receive validated alerts in real-time every time a security breach or other related incidents happen. However, this is also less likely to happen when the business leverages the expertise of an MSSP.

## Infrastructure Support

Infrastructure should be thought of as the heartbeat of the business. As day-to-day processes and functions become digitized, the infrastructure in charge of facilitating them should be operating at its maximum efficiency. Since a typical IT infrastructure has different components, the managed service offerings for this type of IT service can span across different categories such as network security, firewall, data analytics and more.

## Cloud Services

For businesses that want to stay competitive in the ever-changing landscape of business and IT, cloud services are a necessity. Cloud-based services allow companies to easily accommodate the growth of their business by creating a more predictable IT budget, scaling their services and more. Not to mention, the cloud provides secure remote access to a company's network, which means employees can remain productive wherever they go.

## Technology Support

This type of service can come in the form of a project, technology assessment or ongoing technical support for applications launched by the business. A top-managed IT service provider can provide the business with the resources and technical expertise they need to complete a critical IT project.

## How to Choose a Managed IT Service Provider

With the number of managed IT service providers out there, it can be difficult to pick just one. But this is a task that shouldn't be taken lightly, and proper research and evaluation need to be performed before selecting the best-managed IT service provider for the business.

Here are several tips you can use:

### Look for someone who has a genuine interest in your business.

The best-managed IT service provider is one that understands the needs of both the wider industry and the unique organization. Without a proper understanding of how the company works, the MSP won't be able to develop the right strategies to help the business grow. They should also be nimble and have enough experience to work with any regulatory compliance or specialized software that applies to the business. After all, every business has different IT needs.

### Ask if they offer anything other than managed IT services.

If the MSP says that they offer other services besides those relating to managed IT, then they're probably not the best managed IT service provider for the business. This is because the scope of their business does not focus on becoming a high-quality MSP. Thus they won't be able to deliver the concentrated attention and dedication that the company deserves.

### Search for a managed IT service provider with a proactive approach.

Forward-looking MSPs use proactive remote monitoring in order to spot and prevent any issues before they can cause data loss, downtime or other disruptions. It's important to have fully realized disaster recovery plans that include regular backups for on-site and off-site data.

### Make sure that provider accountability is part of the agreement.

If the MSP is unable to meet the level of performance that it promised, then the company should have the right to ask for accountability. Make sure to ask the managed IT service provider what they plan to do in case of failure.

### Recognize that upfront expenses should not be a deciding factor.

Upfront costs should not be used as the basis for the final decision. Instead, it's important to also carefully weigh the financial benefits of reliable security, minimized downtime, regulatory compliance, and averting costly network disasters.

### Request references.

A potential MSP should be able to provide testimonials, references and endorsements to prove their expertise, reliability and trustworthiness. A provider who has been around a while and has built a solid reputation is typically the ideal choice.

## Key Factors to Consider When Choosing a Managed IT Service Provider

Any business operation requires reliable, secure and effective technology to survive. Any type of company, from small establishments to big corporations, relies on IT networks and stored data to support their business. When selecting the best-managed IT service provider for the business, there are a few key factors that need to be considered and discussed.

## IT Strategy and Future Requirements

The service delivered by MSPs includes access to a team that develops and implements comprehensive IT strategies to help the business achieve its short-term and long-term goals. The team is also responsible for determining the new IT needs of the business as its goals change and technology evolves.

The strategy provided by the MSP should cover a long-term plan, routine network maintenance schedules and reports and budgetary information. Having this much attention to detail can greatly contribute to reducing costs in equipment, personnel, insurance, software, budgeting and security services.

## Ongoing Support and Security

A business needs the support of a reliable and trustworthy IT service. With security demands evolving along with technical requirements, it can be stressful for business owners to deal with IT headaches while focusing on the growth of the business.

Hiring MSPs is the most logical solution. However, the MSP should be able to deliver proper support and security to not just the clients but the business as well. They should be able to respond quickly to calls and address service requests on a daily basis.

After all, the best experiences, practices and insights gained by partnering with a professional MSP are incredibly difficult to replicate.

## Proactive Network Management

With proactive network management, the network of a business is able to run smoothly and ensure that the proper security measures are in place to prevent any loss of data. A strong client onboarding process is one that includes security protocol assessments and infrastructure upgrades to ensure the stability of the network.

The best-managed IT service provider includes routine patches, backups and updates in their daily procedures. They should also be able to provide up-to-date network diagrams, status reports, and equipment inventories on all computers, servers and peripherals on the company's network.

These are some of the elements that should be brought up when interviewing any potential managed IT service provider.

## Top Managed IT Service Providers

In our list available of Top Managed IT Service companies, we comprise the most prominent and successful Managed IT Service Providers. These providers have been extensively evaluated and ranked based on various criteria, including the range and quality of services they offer, customer feedback, industry experience, and market presence. By accessing this list, you can gain insights into the top-performing Managed IT Service Providers and make informed decisions while choosing the best provider that suits your business needs.

## Conclusion

In today's business landscape, managed IT services are currently in demand. It can be difficult for small business owners to balance handling their IT network while focusing on the core aspects of their business. This can lead to inefficiency, increased expenses, increased risk of cyber threats and many more.

This is where an MSP comes in. However, choosing the best-managed IT service provider for the business is not a decision to be made hastily. There are certain factors that need to be carefully considered to ensure that the MSP is able to help the business achieve its short-term and long-term goals.

## Frequently Asked Questions

### What type of services does managed IT service companies provide?

Managed IT services include data backup, mobile device management, network monitoring and management, business application management, and management of productivity applications such as Office 365. Managed IT service providers also offer Cloud-based infrastructure (IaaS) services and cloud-based applications (SaaS) management to their clients. Not to mention, Managed IT service providers can guarantee endpoint and network security, so you no longer have to worry about any potential data loss.

### How quickly can I get a response from a managed IT service provider?



Managed IT service providers pride themselves on their prompt and professional service. You can expect a response within a few hours to a day at the latest. They prioritize every concern, not just for their existing and potential clients. Rest assured that they have enough staff to help and assist you anytime there's an emergency or an issue that needs to be resolved. You no longer have to worry about feeling like your issue isn't a priority or pressing enough to warrant immediate attention and action.

### **What experience does MSP have with my industry?**

Managed IT service providers have experience in a diverse range of industries. Regardless of the industry or sector, your business is a part of, and you can trust them to keep its IT operations running smoothly. Their professional team of technicians has more than enough expertise and knowledge to ensure any business can rise to the top and operate efficiently. They have had clients from across multiple industries who were satisfied with the services that they were able to deliver.

### **What kind of security and monitoring measures does MSP have in place?**

Managed IT service providers offer monitoring and management to protect clients from cybersecurity threats. This includes virus and spam blocking, firewalls, intrusion detection, and virtual private network management. They also perform detailed security assessments of a company's network, identifying any security holes and then fixing them. They also monitor and investigate security events such as permission changes and user logins. This allows them to better protect your data and your business.

### **How does MSP ensure data privacy and integrity?**

Managed IT service providers can ensure data privacy and integrity by setting up the right tools to protect clients from any form of cyber threat. Their remote monitoring and management (RMM) are up-to-date and free from bugs, guaranteeing access tools' protection from malware. Restrictions on network access are also imposed, with the rights and permissions for personnel and clients strictly limited to their roles. Their robust password management procedures help minimize any damage in case of a breach.

### **What is a managed IT service provider's approach to problem-solving and troubleshooting?**

MSP solves problems proactively. This means they develop strategies for maintaining a healthy and secure network to prevent incidents and avoid downtime. They anticipate issues and address them before they cause business problems. This approach starts with a team of professionals making detailed inventories of every device and application associated with the business network and tracing incident reports and the measures taken to resolve problems. With this roadmap, managed IT service providers can update whatever needs updating to reduce the risk of damage and malfunction.

### **How can managed IT service providers help my business become more efficient?**

Managed IT service providers can help your business become more efficient by ensuring that your IT network runs smoothly. Their expertise and skills can help reduce business downtime and increase productivity. Not to mention, they can protect you from any cyber threats and data breaches that could disrupt the flow of your business. Their services can ensure that your business runs at its optimal condition.

### **What is the cost of managed IT service?**

The cost of managed IT service can vary, depending on several factors. For one, how many employees do you have in your company? Do you also currently have full-time IT employees? The price also differs whether you need fully managed IT services or not. Your location and the industry your business is a part of also matter when determining the cost.

### **Are there any additional services managed IT service providers can offer to help me reach my IT goals?**

Managed IT service providers also offer IT management and consulting services to help guide you toward your IT goals. Their services can provide stability and direction for your business, steering you toward the best solutions that can bring you closer to your goals. You'll also be able to use the latest technology without investing in it.

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